SERVICE AGREEMENT

Basic Provisions: Pathway to Potential Service Contract

B-1. The following are certain basic provisions of this Agreement, which are part of this Agreement, and which are correspondingly referred to in the General Provisions, Special Provisions and Schedules of this Agreement:

Item Provision

(a) Name & Address of Corporation: THE CORPORATION OF THE CITY OF WINDSOR Att'n: Community Development and Health Commissioner Suite 301
400 City Hall Square East Windsor, Ontario, N9A 7K6

(b) Name & Address of Service Provider: THE CORPORATION OF THE TOWN OF ESSEX

Att'n: Manager of Recreation 33 Talbot Street South Essex, Ontario, N8M 1A8

(c) Initial Signing date: November 2, 2020

(d) Authorization: Council Resolution: B15/2017

(e) Term: January 1, 2020 - December 31, 2020

(f) Commencement Date: January 1, 2020

B-2. This Agreement consists of these Basic Provisions, the attached General Provisions, Special Provisions and Schedules, as well as any other attachments referred to herein or therein, and all such material forms part of this Agreement together with all things, terms and provisions so incorporated.

- B-3. In the event of any inconsistency or conflict in this Agreement between the Basic Provisions, Special Provisions, General Provisions and Schedules, then the terms, covenants and conditions of this Agreement shall prevail in the following order:
 - (a) Basic Provisions
 - (b) Special Provisions
 - (c) Schedules
 - (d) General Provisions

Amendments bearing later dates shall prevail within each of the above noted categories of this Agreement.

B-4. Any reference in this Agreement to all or any part of any manual, statute, regulation, By-law or Council Resolution shall, unless otherwise stated, be a reference to that manual, statute, regulation, By-law or Council Resolution or the relevant part thereof, as amended, substituted, replaced or re-enacted from time to time.

IN WITNESS WHEREOF the Parties hereto have hereunto affixed their corporate seals duly attested by the hands of their proper signing officers in that behalf respectively.

SIGNED, SEALED AND DELIVERED) THE CORPORATION OF THE CITY OF WINDSOR
Authority B15/2017 Approved as to Form and Content DB Legal Counsel)) Signature:) Name: <u>Jelena Payne</u>
) Title: Community Development and Health) Commissioner OR CAO
Authority B15/2017 Approved as to Technical Content) I have the authority to bind the Corporation)
Manager of Social Policy and Planning	THE CORPORATION OF THE TOWN OF ESSEX
Authority) Signature:
B15/2017 Approved as to Financial Content	Name: <u>Larry Snively</u>
City Reasurer and	Title: Mayor)
CFO PA) Signature:
) Name: Cynthia Cakebread
) Title: Manager of Recreation
)) We have the authority to bind the Corporation

APPROVED BY THE CHIEF ADMINISTRATIVE OFFICER

(The Corporation of the City of Windsor) THIS____DAY OF_____,___

(Second signature by CAO only required if the net City contribution relative to the Service Contract exceeds \$150,000.00 or is in excess of \$1,000,000.00 gross contribution.)

Version: B-05/03/18

SPECIAL PROVISIONS

Pathway to Potential

S-1.0 Interpretation

- 1.1 In this Agreement,
 - (a) "Corporate Staff" means the staff of the Corporation of the City of Windsor authorized to exercise the rights and perform the duties of the Corporation under this Agreement.
 - (b) "Low Income" means total family income falling at or below the Low Income Cut Off as defined by Statistics Canada and outlined in Schedule C.
 - (c) "P2P" means the municipally/county funded Pathway to Potential social investment plan.

S-2.0 P2P Funding

2.1 The Service Provider receiving P2P funding from the Corporation agrees to comply with all of the conditions and requirements set out by the Corporation under this initiative as follows:

2.1.1 <u>Service Objectives</u>

Programming and services delivered by the Service Provider through P2P must address one or more of the following goals/objectives:

- Direct service programs which focus on transition to higher education, improved skills level, or employment for individuals on a low income with a goal of income security; or
- Direct service programs that promote Social Enterprise and Innovation; or
- Direct service programs that demonstrate ways to break the cycle of poverty for children and youth.

2.1.2 Eligible Services

The range of eligible services provided by the Service Provider could be grounded in, or intersect with, the 2014-2018 priorities identified by Pathway to Potential:

- Literacy and Lifelong Learning
- Income security and equality
- Employment and training
- Food security

2.1.3 Performance Measures

All P2P funded programs will be evaluated based on the outcome measures as set out by the Corporation and the Service Provider.

S-3.0 Service Description

- 3.1 The Service Provider shall provide the services outlined in Schedule A.
- 3.2 Services will be delivered to individuals who reside in Windsor-Essex County and are identified as living on a Low Income.

3.3 It is expected that this funding will meet the targets as outlined in the attached Budget Schedule. If targets are not achieved to the level indicated in the Budget Schedule, the Corporation may request that funds in an amount reflective of the underachieved targets be returned to the Corporation.

S-4.0 Payment

4. *

4.1 The Corporation agrees to pay the Service Provider the fees outlined in Schedule B and Budget Schedule subject to the Service Provider complying with paragraphs S-6.0 and S-7.0.

S-5.0 <u>Termination of the Agreement</u>

The Corporation in its sole and absolute discretion may terminate the Agreement upon seven days written notice to the Service Provider.

S-6.0 Reporting

- 6.1 The Service Provider shall submit to the Executive Director or Designate, a monthly or quarterly Report in the form as set out in Schedule E for all services provided pursuant to the terms of this Agreement during the previous quarter within ten (10) business days following the end of each month or quarter: March 31st, June 30th, September 30th and December 31st.
- 6.2 The monthly or quarterly reports will describe all related activities being performed on behalf of the Corporation, including the number of individuals served.
- 6.3 The Service Provider shall submit a Record of Expenditures on a monthly or quarterly basis in the format outlined in Schedule D. The Executive Director or Designate will review all Record of Expenditures for approval and processing of payment in keeping with the terms of this agreement. If the funds are not in accordance with the forecasted expenditures, the Corporation has the discretion to recover unspent funds or withhold future payments.
- 6.4 The Service Provider shall submit Record of Expenditures in the format outlined in Schedule D.
- 6.5 The Service Provider shall maintain a separate ledger for P2P funding.

S-7.0 Recognition of the Contribution of P2P

- 7.1 The Service Provider shall give appropriate recognition of the contribution of P2P to the Program in its publicity and signage related to the Program, including any information provided to the public on any email, brochure, website or social media account maintained by the Service Provider.
- 7.2 The Service Provider agrees to display such signs, plaques or symbols as P2P or the Corporation may provide in such locations on its premises as P2P may designate.

7.3 The Service Provider shall:

- (a) Cooperate with the Corporation during the first announcement of funding and in any subsequent official ceremonies relating to the promotion of the Program.
- (b) Give appropriate recognition, in terms and in a form and manner satisfactory to the Corporation, of the contribution of P2P in all communication activities relating to the Program.
- (c) Notify the Corporation in advance of any and all such communication activities mentioned in clause (b).
- (d) Display such signs, plaques or symbols provided by the Corporation or as may be provided to the Corporation by P2P.

SCHEDULE A Pathway to Potential

THE CORPORATION OF THE TOWN OF ESSEX

SERVICE DESCRIPTION

Children's Recreation Program

The Town of Essex Recreation Department will offer children 0 to 17 years, adults and seniors living in low-income the opportunity to participate in any program offered through the Recreation Department at 10% of the program cost.

The Town of Essex Recreation Department will establish partnerships with various Community Organizations that will also offer children 0 to 17 years, adults and seniors living in low-income the opportunity to participate in recreational and sports activities offered through the Community Organizations at 10% of the program cost.

The Town of Essex Recreation Department will be responsible for:

- determining which organizations allow the greatest exposure for recreational opportunities
- ensuring a variety of programs
- coordinating a variety of programs to run through-out the year
- ensuring collaboration among organization that offer similar services

Participants will be able to participate in one program per session. Program funding will not be used toward assistance with equipment costs for any of the programs. The Town of Essex Recreation Department will be responsible for determining an individual's eligibility for the programs using the guidelines provided in Schedule C.

Programs have the option to allocate up to 10% of the budget for "universal activities", in conjunction with efforts to promote and include children and youth from low-income families in those activities. For example, a free swim and free skate can be sponsored using P2P dollars. However, acknowledgement of P2P must be provided where applicable (e.g. posters, notices).

SCHEDULE B Pathway to Potential

Subject to paragraph S-6.0, The Corporation of the City of Windsor agrees to pay the Service Provider two (2) installments of \$4,166.66 one (1) of \$4,166.68 and nine (9) of \$4,167.00 from January to December.

Monthly cash flows will be reconciled at the end of each quarter; March 31st, June 30th, September 30th, and December 31st. Any unused funds at the end of the funding period are to be returned to the Corporation. The total maximum fee that can be charged and paid is \$50,000.00.

An Estimated Cash Flow Forecast is required for the following time period: January 1, 2020 – December 31, 2020. The Estimated Cash Flow Forecast shall be submitted 30 days prior to the commencement of the period noted above.

SCHEDULE C

Low Income Cut-Off

PATHWAY TO POTENTIAL PROGRAM PARTICIPANTS

SIZE OF FAMILY UNIT	MAXIMUM FAMILY INCOME LEVEL
1 PERSON	\$22,759
2 PERSONS	\$28,332
3 PERSONS	\$34,831
4 PERSONS	\$42,290
5 PERSONS	\$47,963
6 PERSONS	\$54,096
7 OR MORE PERSONS	\$60,227

Chart is based on Stats Canada – Low income cut-offs (1992 base) before tax for the most current year available (2018). Community size 100,000 to 499,999.

Family Income can be determined through the following documents:

- The most current Notice of Assessment from Canada Revenue Agency (line 236)*
- The most current Canada Child Benefit Notice (family net income)*
- Ontario Child Benefit Notice (family net income)*
- Verification of current Ontario Works Benefits
- Verification of current Ontario Disability Support Program Benefits
- Verification of Guaranteed Income Supplement

^{*} If a family's income has changed from the income listed in these documents, once verification of change in employment or employment status is obtained, the income can be recalculated using the gross figures (before tax) from current paystubs.

Instructions

The Corporation of the City of Windsor

SCHEDULE D 2020 Pathway to Potential

Summary Sheet

To be completed by the Service Provider based on cash flow projections previously submitted by the Service Provider and actual expenditures reported in Quarter 1 - Quarter 4

Q1 Sheet

Please enter amounts where indicated in the dotted cells. If a surplus variance is calculated to be greater than 10% OR if there is a deficit, please provide the strategy and rationale to reach full use of program dollars by December 31st.

Once you have completed entering Schedule D and E data for the quarter, please send electronically to the Social Investment Data & Research Analyst of the Social Planning Department by April 16, 2020.

Complete revised forecast for the remaining three quarters

Q2 Sheet

Please enter amounts where indicated in the dotted cells. If a surplus variance is calculated to be greater than 10% OR if there is a deficit, please provide the strategy and rationale to reach full use of program dollars by December 31st.

Once you have completed entering Schedule D and E data for the quarter, please send electronically to the Social Investment Data & Research Analyst of the Social Planning Department by the 10th business day following the end of the quarter.

Complete revised forecast for the remaining two quarters

Q3 Sheet

Please enter amounts where indicated in the dotted cells. If a surplus variance is calculated to be greater than 10% OR if there is a deficit, please provide the strategy and rationale to reach full use of program dollars by December 31st.

Once you have completed entering Schedule D and E data for the quarter, please send efectronically to the Social Investment Data & Research Analyst of the Social Planning Department by the 10th business day following the end of the quarter.

Complete revised forecast for the remaining one quarter

04 Sheet

Please enter amounts where indicated in the dotted cells. Index no circumstance is the Compation obligated to new or the

Under no circumstance is the Corporation obligated to pay, or the Service Provider entitled to demand any amount in excess of the contracted amount.

Once you have completed entering Schedule D and E data for the quarter, please send electronically to the Social Investment Data & Research Analyst of the Social Planning Department by the 10th business day following the end of the quarter.

The Corporation of the City of Windsor SCHEDULE E 2020 Pathway to Potential

Program Data Sheet

Please enter data where indicated in the coloured/dotted cells. Please leave blank any fields that are not pertinent to your programming. For example, quarterly "City" data should be left blank for Service Providers which are both based in the County and without any Windsor-specific targets.

Targets

Please enter yearly targets where indicated in the dotted cells. This section was included to support Service Providers in visualizing program goals in the Dashboard Sheet. Performance will NOT be determined by target achievement.

New Category- Universal Programming

For Service Providers electing to use a portion of their funding on Universal Programming*, or free programming for community members of all ages (e.g. Free Swims), a new category was created to track outcomes. Please list and provide a brief description of universal programs offered throughout the course of the year. Examples are provided in the Program Data Sheet.

NOTE: The Program Data Sheet is a macro-enabled worksheet which means once data is entered into the table, the Dashboard will automatically update to reflect the changes. Unfortunately, this also means that the "Undo" function will not work within the table. Please take this into consideration during data entry.

* As indicated in all service contracts, up to 10% of P2P funding can be used on universal programming.

Dashboard Sheet

The dashboard is a tool to help Service Providers understand their program data in real time. Once any data is entered into the "Program Data Sheel" the dashboard will automatically update, providing a quarterly trend analysis, percentage analysis, and an actual vs. target analysis.

For your convenience, filters were provided to allow Service Providers control over which Categories and Descriptions are analyzed. Individual and multiple items can be selected for analysis or comparison.

To select multiple Items in a filter:

Left Click + Drag: With your mouse hover over your first desired option, left click and drag down until all desired options are selected, release the left click.

Ctrl + Left Click: With your mouse hover over your first desired option, press and hold the control key and left click on the desired option. Continue to hold the control key and select additional options by left clicking. Once all desired options are selected, release the control key.

Please contact Teresa Falsetta Aflak, Social Investment Data & Research Analyst for any questions to technical support issues regarding this workbook.; 519-255-5200 ext. 6809, taflak@citywindsor.ca

2020 Quarterly Reports Summary Report

Service Manager:	The Co	The Corporation of the City of Windsor	ıdsor		
Provider & Program:		Essex			
Contracted Amount:		\$50,000.00			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
Reporting Due Dates:	April 16, 2020	July 15, 2020	October 15, 2020	January 15, 2021	
Cafegory		Quarterly Budget Projections	Projections		Total
	Quarter 1	Quarter 2	Quarter 3	Quarter 4	lotal
Staff Wages & Benefits		•		•	
Travel/Transportation					
Occupancy Costs					•
Office Supplies/Services				•	-
Program Expenses	•	•			
Advertising					
Miscellaneous	•		•		
Admin (cannot exceed 10%)	•	•		•	
Total Report	•				
Quarterly % of Total Budget					
		Quarterly Actual Expenditures	xpenditures		
Category	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
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Travel/Transportation			•		
Occupancy Costs			•		
Office Supplies/Services		•		-	
Program Expenses		The state of the s	-	-	•
Advertising	Part - 1000	•			•
Miscellaneous	•				
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Provider & Program Name:	X 3	Essex											
Contracted Amount:		\$50,000.00											
Q2 Reporting Period:	April to	April to June 2020											
O2 Report Due:	· yint	July 15, 2020											
		Quarter 1	Quarter 1 (January - March)	March)	200	Quarter 2 (April - June)	il - June)						
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		Print Name & Title			Slgı	Signature		Da	Date				

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Provider & Program Name:		Essex													
Contracted Amount:		\$50,000.00													
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Approved By: (Delegated SM Authority)	Š														
		Print Name & Title				Signature			Date						

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Service Manager:	The Corp	The Corporation of the City of Windsor	f Windsor	1													
Provider & Program Name:		Essex		-1													
Contracted Amount:		\$50,000.00															
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Program Expenses	0.00	0.00	0.00		000	0.00		000	0.00	•	0.00		00:00		00:00	00:0	
Advertising	0.00	0.00	0.00		0.00	0.00		00:0	00.00		0.00		00:0		0:00	0.00	
Miscellaneous	0.00	00.00	0.00		0.00	0.00		000	0.00	ľ	00.00		0.00		00:00	0.00	
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Total	0.00	0.00	0.00		000	00.00	0.00%	0.00	0.00		0.00	0.00	00.0		00:0	0.00	
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the year. Please note that the categories used in this sectic indicators under the "Description" field (i.e. Cell B18, B19)	reason as an orient present on any arrangement and the pear. Please note that the categories used in this section correspond to indicators under the "Description" field (i.e. Cell B18, B19)
Category 1: Community Programming (Example: - Free Skate, All ages progran 2019)	Category 1: Community Programming (Example: - Free Skate, All ages programming open to the public on Jan 15, 2019)
Category 2: Fitness Programming (Example: - Free Zumba, All ages progra	Category 2: Fitness Programming [Example - Free Zumba, All ages programming open to the public on Mar 20, 2019)

	Description m 0 - 5 Years m 6 - 12 Years m 13 - 17 Years	# 18 - 64 Years	
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Trends by Quarter			8
Trends			02
č			4
Category Q1 Q2 Q3 Q4	 1 1 0 0	0 0 0	Values

Category
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Health-Recreation ...

Participant Overview Universal Program...

Total Number of...

Description
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13 - 17 Years
18 - 64 Years
6 - 12 Years
65+ Years

of individuals t...

Category Sum of Total

Category TargetSum of Total	Totals and Targets	180 183	140	100	40 36	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Description
							rears = 65+ Years
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ry i Total						Description	= 0 - 5 Years

Version: B-18/07/2014 The	The Corporation of the City of Windsor	f Windsor	Year
WINDSOR	Pathway to Potential Budget Schedule Face Sheet	Schedule	2020
Organization Name: The Corporation of the Town of Essex			
Contact Information:		v	
Name: Cynthia Cakebread Address: 33 Talbot St. South, Essex, ON, N8M 1A8	Position: Phone Number: Fax Number:	Manager of Recreation (519) 776-8992 (519) 776-9528	
Commencement Date	Amendment Number	Amendment Date	City/County
January 1, 2020	0	1-Jan-20	County
Service Name(s)			2020
Children's Recreation Program		Control of the Contro	\$50.000.00
TOTAL FUNDING			\$ 50,000.00
Operator Authorized Signature(s)			
Signature	Date	- Authority B15/2017	Authority B15/2017
Signature	Date	Approved as to Technical Content	Approved as to Financial Content
Corporation Authorized Signature(s)		Manager of Social Policy & Planning	City Treasurer and CFO
Community Development and Health Commissioner	Date		

Year 2020		TOTAL	50,000.00		50,000.00 Date: 01-Jan-20
					Amendment #:
City of Windsor 3udget Schedule					
The Corporation of the City of Windsor Pathway to Potential Budget Schedule		Program 1 - Pathway to Potential	50,000.00		50,000.00
TT P		Service Name		Amendment Date	
	wn of Essex	Amendment #	Sell	Amendment	cal Funding January 1, 2020
	Organization Name: The Corporation of the Town of Essex	Amendment Date 01-Jan-20 FISCAL EXPENDITURES	Salaries/Benetits Other Service Costs Gross Expenditures		FISCAL FUNDING Total City of Windsor Fiscal Funding Commencement Date: January 1,

Table blancas				
Organization Name: The Corporation of the Town of Essex	he Town of Essex			
Service Targets	Program 1 - Pathway to Potential			
Service Data	# Clients 0 - 5 years			
Target	36			
Service Data	# Clents 6-12 years			
Target	183			
Service Data	# Clients 13-17 years			
Target	17			
Service Data	# Clients 18-64 years			
Target				
Service Data	# Clients 65+ years			
Target				
Service Data	Total City Clients Served			
Target				
Service Data	Total County Clients Served			
Target	236			
Service Data	Total Served			
Target				
Service Data				
Target				
Service Data				
Target				
Operator Authorized Signature	gnature	City of Windsor Authorized Signature	Amendment #:	Date:
Signature	Signature Date	Signature Date	0	01-Jan-20

Version: A-22/12/2014

GENERAL PROVISIONS: PATHWAY TO POTENTIAL (P2P) FUNDING

G-1.0 <u>INTERPRETATION:</u>

- G-1.1 In this Agreement,
 - a) "Executive Director" means the "Executive Director of Housing and Children's
 Services for the Corporation or a Designate;
 - b) "Agreement" means this Agreement and the attached Schedule(s) which embody the entire Agreement between the parties;
 - "Service Provider" means Service Provider set forth in paragraph B-1(b) of this
 Agreement.
 - d) "Corporation" means The Corporation of the City of Windsor acting as a body corporate;
 - e) "Year" means a period of twelve (12) months starting on the Commencement

 Date in B-1(f) of this Agreement.
- G-1.2 All of the provisions of this Agreement are to be construed as covenants even where not expressed as such. If any such provision is held to be or rendered invalid, unenforceable, or illegal, then it shall be considered separate and severable from this Agreement and the remaining provisions of this Agreement shall remain in force.
- G-1.3 Wherever a word importing the singular number only is used in this Agreement, such word shall include the plural. Words importing either gender or firms or corporations shall include the other gender and individuals, firms or corporation where the context so requires.
- G-1.4 This Agreement shall be governed by, interpreted and enforced in accordance with the laws in force in the Province of Ontario.
- G-1.5 This Agreement constitutes the entire agreement between the Parties concerning the premises and may only be amended or supplemented by an agreement in writing signed by both parties.

G-2.0 ADMINISTRATION OF THIS AGREEMENT

- G-2.1 The Service Provider shall deal at all times with the Executive Director or a Designate, and any information, instructions, directions, or assistance required by the Service Provider shall be obtained through the Executive Director or Designate.
- G-2.2 Where any approval is required, or any decision must be made under the provisions of this Agreement by the Corporation, such approval or decision will be made by the Executive Director or Designate.

G-3.0 <u>SERVICE(S)</u>

- G-3.1 The Service Provider agrees to provide services in accordance with the attached Service Description Schedules, Budget Schedule(s), and/or Service Data Schedule(s), and in accordance with the policies, guidelines, and requirements of the Corporation of the City of Windsor as communicated to it.
- G-3.2 The Service Provider acknowledges that it has been fully advised of and is completely familiar with the nature and purpose of the services to be provided under this Agreement.
- G-3.3 The Service Provider represents and warrants that the Service Provider has the expertise, experience, and knowledge required to provide the Services pursuant to this Agreement and that the Corporation is relying upon such representation and warranty in entering into this Agreement.

G-4.0 PAYMENT

- G-4.1 The Parties to this Agreement hereby acknowledge and agree that the Corporation is purchasing the Services under this Agreement pursuant to funding from the Corporation, provincial government, federal government or a combination thereof as the case may be. If at any time this funding is altered, rescinded or terminated, the Corporation reserves the right to terminate this Agreement. The Parties further acknowledge and agree that the purchase of Services under this Agreement in no way obligates the Corporation to continue to purchase the Services or similar services from the Service Provider after the end of the term or the termination of this Agreement.
- G-4.2 Subject to the provisions of section 4.1 herein, the Corporation shall pay to the Service Provider, for approved expenditures incurred pursuant to this Agreement, an amount not to exceed the amount stipulated in the Budget Schedule. The Corporation reserves the right to determine the amounts, times, and manner of such payments.
- G-4.3 The Service Provider agrees that any errors or omissions with respect to payments made under the Agreement must be reconciled within ninety (90) days of receipt of the payment by the Service Provider.
- G-4.4 The Parties agree that the approved budget will be negotiated on or before the start of the applicable fiscal year while this Agreement is in force. In the event of the budget not being re-negotiated by that time, payments will continue to be made in accordance with the approved budget for the immediately preceding fiscal year until such time as the budget is re-negotiated or this Agreement is terminated.

- G-4.5 It is agreed and understood that the Corporation may withhold payment if the Service Provider is in breach of its obligations under this Agreement.
- G-4.6 The Corporation reserves among all other rights and remedies available to it at law or equity, the right to recover payment in part or in full should the Service Provider breach its obligations under this Agreement.
- G-4.7 It is further agreed and understood that in the event targets are not achieved to the level indicated in the Service Data Schedule, or the Service Provider does not spend monies advanced by the Corporation for the approved services, the Corporation may in the Corporation's sole discretion, require the Service Provider to refund such amounts as may be determined by the Corporation. The Service Provider agrees to return such unspent monies to the Corporation.

G-5.0 TERM OF AGREEMENT AND TERMINATION OF AGREEMENT

- G-5.1 This Agreement shall be in force for the Term set out in paragraph B-1(e) of this Agreement, or until it is superseded or replaced by a subsequent Agreement.
- G.5.2 The Corporation may terminate this Agreement by giving sixty (60) days written notice to the Service Provider. Upon such notice being given this Agreement shall terminate and be of no further force and effect on the expiration of the said sixty (60) days.
- G.5.3 In the event that the Service Provider terminates this Agreement, either <u>before</u> the end of the Term, or at the <u>end</u> of the Term, the Service Provider shall give the Corporation 60 days prior written notice. Upon such notice being given this Agreement shall terminate and be of no further force and effect on the expiration of the said sixty (60) days.
- G-5.4 That if in the opinion of the Corporation the Service Provider fails to comply with any of the terms of this Agreement, and the Corporation gives to the Service Provider written notice of the non-compliance, and the Service Provider fails to remedy the breach within twenty (20) days of the written notice being given, then the Corporation may forthwith terminate this Agreement without any further notice to the Service Provider upon the expiry of the said twenty (20) days.
- G.5.5 In the event that the Service Provider becomes bankrupt or insolvent, goes into receivership, takes the benefit of any statute relating to bankrupt or insolvent debtors, ceases operations, or in the case of a corporation ceases to be a corporation in good standing under the applicable laws of Ontario or Canada, then this agreement shall terminate upon the date of the happening of such an event.
- G-5.6 In case of any dispute under this Agreement, the decision of the Executive Director shall be final and binding upon both Parties.

- G-5.7 If the Agreement is terminated in part with respect to the provision of a specific service as outlined in the Service Schedules of the Agreement, all obligations with respect to the provision of all other services continue in full force and effect.
- G-5.8 In the event of termination, the Service Provider shall refund to the Corporation any money advanced by the Corporation and not expended in accordance with the approved budget.
- G-5.9 It is a condition of this Agreement and every agreement entered into in pursuance of the performance of this Agreement that no right under the Human Rights Code, or other applicable Human Rights Policy will be infringed. Breach of this condition is sufficient grounds for the termination of this Agreement.
- G-5.10 Any termination of this Agreement shall be without prejudice to any other rights or remedies the Corporation may have at law or equity, and the Service Provider acknowledges that upon termination, the Corporation may re-procure services the same or similar to the services provided pursuant to this Agreement.
- **G-5.11** In the case of termination or expiry of this agreement, the provisions of the following sections continue to apply: G-4.3, G-4.5, G-4.6, G-4.7, G-5.8, G-7.1, G-7.2, G-7.3, G-7.3, G-8.1, G-8.2, G-8.3, G-8.4, G-8.5, G-8.6, G-11.1, G-16.1, G-17.1 and G-20.1.

G-6.0 ACCESS AND CONSULTATION

- G-6.1 The Service Provider will permit the Corporation's staff to enter at reasonable times any premises used by the Service Provider in connection with the provision of services pursuant to this Agreement and under its control in order to observe and evaluate the services and inspect all records relating to the services provided pursuant to this Agreement.
- G-6.2 The Service Provider agrees that the staff providing services pursuant to this Agreement will upon reasonable request, be available for consultation with the Corporation's staff.

G-7.0 SERVICE RECORDS AND REPORTS

- G-7.1 The Service Provider shall maintain full and complete service records respecting each site where service is being provided and prepare and submit at such intervals as indicated in the Service Data Schedule, a report respecting the services being provided pursuant to this Agreement, acceptable to the Corporation's staff which shall include program data such as statistics on target achievements and other such information as the Corporation requires.
- G-7.2 For each and every quarter and/or at other times as the Corporation may

reasonably request, the Service Provider will prepare and submit service reports respecting the services provided pursuant to this Agreement. The service reports shall comply with the Corporation's requirements as to form and content.

G-7.3 In the event the Service Provider ceases operation or is succeeded by a successor Service Provider, it is agreed that the Service Provider will not dispose of any records related to the services provided for under this Agreement without the prior consent of the Corporation, which consent may be unreasonably withheld or given subject to such conditions as the Corporation may impose.

G-8.0 FINANCIAL RECORDS AND REPORTS

- G-8.1 The Service Provider shall maintain financial records and books of account respecting services provided pursuant to this Agreement for each site where service is being provided and will allow Corporation's staff or such other persons appointed by the Corporation to inspect and audit such books and records at all reasonable times both during the term of this Agreement and subsequent to its expiration or termination.
- G-8.2 The Service Provider shall, unless the Corporation indicates otherwise, submit to the Corporation in a form acceptable to the Corporation an audited financial statement with respect to the services provided pursuant to this Agreement within three (3) months of the Service Provider's financial year end.
- G-8.3 The Service Provider shall retain and preserve all the Service Provider's records related to this Agreement for a period of seven (7) years after each such record has been received or created, as the case may be. The Service Provider shall not dispose of any records related to this Agreement before the expiration of any such period without the prior written consent of the Corporation, which consent may or may not be given in the Corporation's sole discretion, subject to such conditions as the Corporation deems advisable. For greater certainty, the obligations of the Service Provider under this Section 8.3 shall survive the termination or expiration of this Agreement.
- G-8.4 The Service Provider shall prepare and submit to the Corporation for each quarter or at any other time upon reasonable request, a financial report containing such information as the Corporation may require, in a form acceptable to the Corporation.
- G-8.5 The Service Provider shall adhere to any additional financial reporting requirements specified by the Corporation. In the event that such financial reports are not submitted as required, then the Corporation will withhold payment to the Service Provider until the financial reports are submitted.
- G-8.6 The Service Provider shall comply with Generally Accepted Accounting

Principles (GAAP) in the treatment of revenues and expenditures.

G-9.0 CONFIDENTIALITY

G-9.1 The Service Provider, its directors, officers, employees, agents, and volunteers shall hold confidential and not disclose or release other than to the Corporation or its delegate at any time during or following the term of this Agreement, except, where required by law, any information or document that identifies any individual in receipt of services without first obtaining the written consent of the individual or the individual's parent or guardian prior to the release or disclosure of such information or document.

G-9.2 The Service Provider acknowledges that any information collected by the Corporation pursuant to this Agreement is subject to the *Municipal Freedom of Information* and Protection of Privacy Act.

G-10.0 CONFLICT OF INTEREST

G-10.1 The Service Provider, any of its sub-contractors and any of their respective advisors, partners, directors, officers, employees, agents and volunteers shall not engage in any activity or provide any services to the Corporation where such activity or the provision of such services, creates a conflict of interest (actually or potentially in the sole opinion of the Corporation) with the provision of services pursuant to the Agreement. The Service Provider acknowledges and agrees that it shall be a conflict of interest for it to use confidential information of the Corporation relevant to the services where the Corporation has not specifically authorized such use.

G-11.0 <u>INDEMNIFICATION AND INSURANCE</u>

- G-11.1 The Service Provider shall both during and following the term of this Agreement, indemnify and save harmless the Corporation, its employees, officers, agents, Council members, from and against any and all costs, losses, injuries, damages, judgments, claims, expenses, demands, suits, actions, complaints or any other proceedings, fines, or recoveries whatsoever in any manner based upon, occasioned by or attributable to anything done or omitted to be done by the Service Provider, its directors, officers, employees, agents or volunteers or anyone for whom the Service Provider is responsible at law, for or in connection with services provided, purported to be provided or required to be provided by the Service Provider pursuant to this Agreement.
- G-11.2 During the term of this Agreement or any renewal thereof, the Service Provider shall obtain and maintain in full force and effect, occurrence-based general liability insurance

coverage issued by an insurance company authorized by law to carry on business in the Province of Ontario. The policy must include occurrence-based abuse liability coverage unless waived by the Corporation's Manager of Purchasing and Risk Management. Such policy shall be issued in the name of the Service Provider, shall have inclusive limits of not less than TWO MILLION DOLLARS (\$2,000,000.00) for bodily injury and property damage resulting from any one occurrence in respect of and during the provision of services by the Service Provider pursuant to this Agreement, shall contain a clause including liability arising out of this Agreement, shall contain a cross liability clause with the Corporation as an additional insured, and be in a form satisfactory to the Corporation.

- G-11.3 The Service Provider shall also obtain and maintain insurance against liability for bodily injury and property damage caused by vehicles owned by the Service Provider and used in connection with the day to day operation of the contracted services or vehicles not owned by the Service Provider, but used in connection with the day to day operation of the contracted services, including a passenger hazard in the amount of TWO MILLION DOLLARS (\$2,000,000.00).
- G-11.4 All such insurance policies required of the Service Provider shall contain a provision requiring the insurers to notify the Corporation not less than 30 days prior to any material change, cancellation, or termination.
- G-11.5 The Agreement shall forthwith terminate in the event that any insurance policy required by sections 11.1 and 11.2 is terminated or amended without written consent of the Corporation.
- G-11.6 The Service Provider shall, immediately upon the execution of this Agreement and annually within 30 days of the renewable date of the policy, provide to the Corporation either copies of the liability and vehicle insurance policies as required by this Agreement or certificates of the said insurance policies.

G-12.0 OBSERVANCE OF LAW

- G-12.1 The Service Provider shall provide all services required under this Agreement in compliance with all applicable statutes, laws, by-laws, regulations and orders in force during the term of this Agreement. Notwithstanding the generality of the foregoing, the Service Provider shall comply with:
 - a) the Act and Regulations including the requirement that it holds a valid, clear license, where applicable;
 - b) all zoning, police, building safety, fire safety and sanitary requirements, regulations and by-laws, laws and lawful orders imposed by any Municipal,

Provincial, or Federal authority relating to the premises, and will observe and obey any other requirements governing the operation of the contracted services.

G-12.2 Where applicable, at the time of execution of this Agreement, the Service Provider must submit a copy of its current license to operate the service and therefore, must file annually with the Executive Director or Designate, a copy of the license renewal.

G-13.0 NON-ASSIGNMENT

G-13.1 The Service Provider will not assign this Agreement, or any part thereof, without the prior written approval of the Corporation, which approval may be withheld by the Corporation in its sole discretion or given subject to such conditions as the Corporation may require.

G-14.0 AMENDMENT

G-14.1 This Agreement may be amended from time to time by the addition or substitution of Schedule(s), duly signed by the Parties to this Agreement.

G-15.0 <u>SCHEDULES</u>

G-15.1 This Agreement and Schedules(s) attached hereto, embody the entire Agreement between the Parties and supersedes any other understanding or agreement, collateral, oral or otherwise, existing between the Parties at the date of execution and relating to the subject matter of this Agreement.

G-16.0 NOTICES

- G-16.1 Any notice, demand, acceptance, or request to be given under the provisions of this Agreement by either Party to the other herein shall be in writing and shall be deemed to have been received by the other Party on the day it was delivered in person or, if mailed, on the 5th day next following the day on which it was mailed or, if sent by facsimile, deemed received on the date transmitted if transmitted during normal business hours. The facsimile will be deemed received on the next business day where it is transmitted outside of normal business hours. If transmitted by facsimile machine, confirmation of successful transmission must be obtained.
- G-16.2 Any Notice given under this Agreement shall be addressed, in the case of the Service Provider to the address as set forth in paragraph B-1.(b) of this Agreement, and in the case of the Corporation to the Community Development and Health Services Department

to the address set forth in paragraph B-1.(a) of this Agreement, or to such other address as either Party may from time to time designate by written notice to the other Party.

G-17.0 <u>DISPOSITION</u>

G-17.1 The Service Provider will not sell, change the use, or otherwise dispose of any item, furnishings or equipment purchased with Corporation funds pursuant to this Agreement without the prior written consent of the Corporation, which may be given subject to such conditions as the Corporation deems advisable.

G-18.0 STATUS OF SERVICE PROVIDER

- G-18.1 The Service Provider acknowledges and agrees this Agreement is in no way deemed or construed to be an Agreement of Employment. Specifically, the Parties agree that it is not intended by this Agreement, that the Service Provider, or its employees, be employees of the Corporation for the purpose of the *Income Tax Act*, R.S.C. 1985 c. 1 (1st Supp); the *Canada Pension Plan Act*, R.S.C. 1985, c. C-8; the *Employment Insurance Act* S.O. 1996, c. 23; the *Workplace Safety and Insurance Act*, 1997 S.O. 1997, c.26 (Schedule "A"); the *Occupational Health and Safety Act*, R.S.O. 1990, c. O.1; the *Pay Equity Act*, R.S.O. 1990, c. P.7; or the *Health Insurance Act*, R.S.O. 1990, c. H. 6; all as amended from time to time, and any legislation in substitution therefore.
- G-18.2 Notwithstanding the provisions of section 18.1 herein, it is the sole and exclusive responsibility of the Service Provider to make its own determination as to its status under the Acts referred to above and, in particular, to comply with the provisions of any of the aforesaid Acts and to make any payments required there under.
- G-18.3 The Service Provider shall indemnify and hold harmless the Corporation from any and all amounts required to be paid by the Service Provider, or claimed to be due and owing and for any and all legal costs, including fees and disbursements and for any administrative costs, incurred by the Corporation, relating to any failure of the Service Provider to comply with all provisions of the Acts described above.
- G-18.4 The Parties hereto expressly disclaim any intention to create a partnership, joint venture or joint enterprise. It is understood, acknowledged and agreed that nothing contained in this Agreement nor any acts of the Corporation or the Service Provider shall constitute or be deemed to constitute the Corporation and the Service Provider as partners, joint venturers, or principal and agent in any way or for any purpose. It is expressly understood that the Parties are independent contractors and no partnership of any kind is inferred between the parties. The Service Provider shall not represent or hold itself out to be

an agent of the Corporation. No Party hereto shall have any authority to act for or to assume any obligation or responsibility on behalf of the other Party hereto.

G-19.0 WAIVER

G-19.1 Except as specifically set out in this Agreement, no waiver of any clause, term, or condition of this Agreement by an employee, agent or contractor of the Corporation, shall constitute an enforceable or continuing waiver by the Corporation, nor shall the Service Provider be entitled to rely thereon.

G-20.0 RIGHTS AND REMEDIES

G-20.1 Nothing contained in this Agreement shall be construed as restricting or preventing either Party from relying on any right or remedy otherwise available to it at law in the event of any breach of this Agreement.

G-21.0 BINDING EFFECT

G-21.1 This Agreement and everything herein contained shall inure to the benefit of and be binding upon the Parties, hereto, and their respective successors, administrator, and permitted assigns.

G-22.0 NON-EXCLUSIVITY

G-22.1 Nothing in this Agreement shall be construed as to give the Service Provider any exclusive right or privilege in providing the Services to the Corporation. The Corporation shall, during or after the term of this Agreement, retain the right to perform or contract for the same or similar services to be provided for its citizens in the same geographic area.

G-23.0 MISCELLANEOUS

- G-23.1 The Service Provider and the Corporation shall, upon the reasonable request of the other, make, do, execute, or cause to be executed, all such further and other lawful acts, deeds, things, documents and assurances whatsoever necessary to give effect to this Agreement.
- G-23.2 No condoning, excusing or overlooking by the Corporation of any default, breach or non-observance by the Service Provider at any time or times in respect of any covenant, obligation or agreement under this Agreement shall operate as a waiver of the Corporation's rights hereunder in respect of any continuing or subsequent default, breach or non-observance, or so as to defeat or affect in any way the rights of the Corporation herein in

respect of any such continuing or subsequent default or breach, and no waiver shall be inferred from or implied by anything done or omitted by the Corporation save only an express waiver in writing.

G-23.3 If any portion of this Agreement is, or becomes illegal, invalid, or unenforceable, then the illegality, invalidity or unenforceability of that provision will not affect the legality, validity or enforceability of the remaining provisions of this agreement.