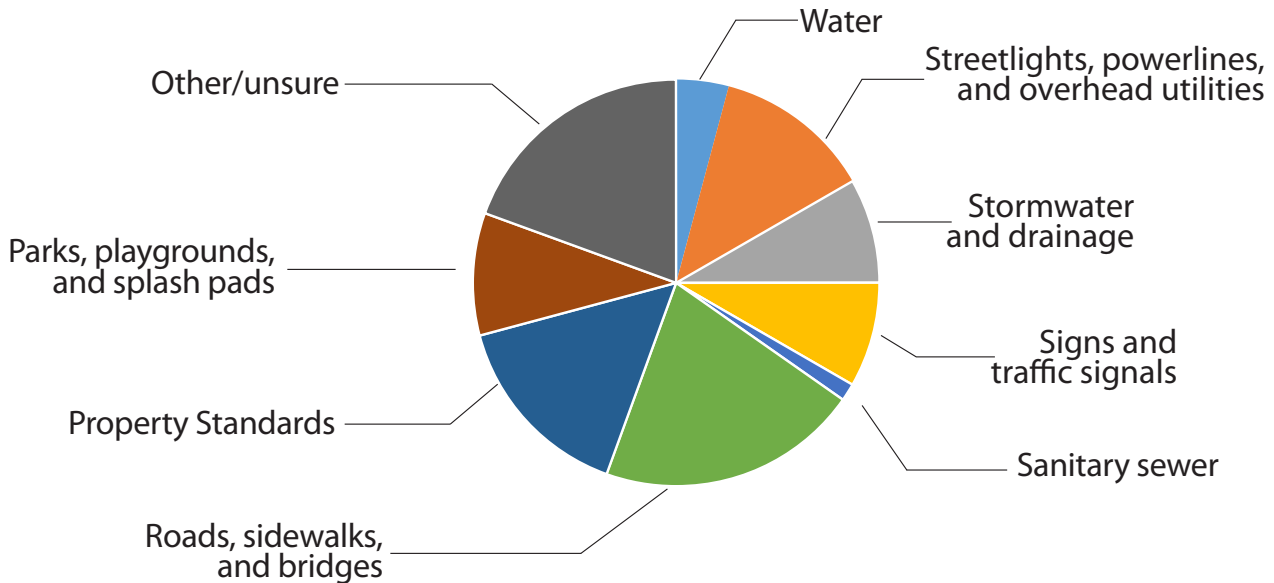


Submission Overview

March 2 to September 16, 2020

72 Total Submissions

Submission Breakdown by Category



Action Metrics

Average Time to Action

7 days

This is the average number of days from when the problem is submitted to when the work is completed by Town staff.

Action in Three Days or Less

55%

This is the percentage of submissions where work is completed within three days or less from the time of submission.

Notice Metrics

Average Time to Notice

14 days

This is the number of days from when the problem is submitted to when the work order is closed and the citizen is notified.

Notice in Two Weeks or Less

61%

This is the percentage of submissions where the citizen is notified of completed action within two weeks or less.